

Technical Publications Web Site Registration User's Guide

This User's Guide provides detailed instructions on how to register on the Hawker Beechcraft Technical Publications website. For instructions on how to access Online Service Information and Online Manuals, see separate instructions in the Help/FAQ section. A User's Guide is also available on managing publications orders and subscriptions online. Note: Use Internet Explorer 7 or above for best viewing of the site.

The Technical Publications website is located at <http://pubs.hawkerbeechcraft.com>. The site can also be accessed by going to the Hawker Beechcraft home page (<http://www.hawkerbeechcraft.com>) and click on Global Customer Support, Technical Publications then the submenu Overview. To view technical data (including Online Service Information, Online Manuals, Supplement Packs, etc.) users need to create an account. If you are a Hawker Beechcraft Parts & Distribution (formerly known as Rapid) online customer, please use the same web username and password for Technical Publications.

To create a new web account, click on "Create Account". To log in with an existing web account, click on "Sign In".

To access technical documentation, you will be required to fill in your Name (first and last), your Company (if any), City, State, Zip, Phone Number, US Status and Serial Number (if applicable).

CREATE USER PROFILE

Sign-Up for Your New Account

* Required

Name

<input type="text" value="First Name"/> <small>*First</small>	<input type="text" value="Last Name"/> <small>*Last</small>
--	--

Company

Address

*Street Address

Address Line 2

Address Line 3

<input type="text" value="Your City"/> <small>*City</small>	<input type="text" value="Your State"/> <small>State / Province / Region</small>
--	---

<input type="text" value="Your Zip"/> <small>*Postal / Zip Code</small>	<input type="text" value="United States"/> <small>*Country</small>
--	---

* Phone

(###) ###-####

Fax

* U.S. Person Status:

[What's This?](#)

Aircraft Serial Number

Aircraft Registration Number

Enter a username, password (needs to be at least 7 letters including 1 numeric) and your e-mail address. Be sure to select and answer a security question.

Please enter a unique Username and Password for this account.

* Username:	<input type="text" value="username"/>
	Passwords must contain at least 7 characters and include at least one numeric character.
* Password:	<input type="password" value="••••••••"/>
* Confirm Password:	<input type="password" value="••••••••"/>
* E-mail Address:	<input type="text" value="username@youremail.com"/>
* Security Question:	<input type="text" value="Mother's maiden name?"/>
* Security Answer:	<input type="text" value="your answer"/>

Select any additional features you need.
Note: Technical Publications access is automatic with registration.

Once all the required information is complete click on **Sign-Up!**

Select the features you would like to add to your profile:

Features

- Parts Sales (Order Parts) and Warranty:
- Supplier Integration Tool:
- Supplier Rating System:
- Product Classification:
- Electronic Requests for Tool Transfers:
- Submit Supplier Variation Request:
- View Quality Notification:
- Answer Corrective Action:
- eProcurement - Document/Order Processing & Material Availability:
- eProcurement - Shipping/ASN Creation:
- eProcurement - Receiving Clerk:
- Support Plus - Report Flight Hours:
- SCM Accounts Payable:

Sign-Up!

The next screen will ask if you would like to sign up for free E-mail notification service for service bulletins and communiqués (see detailed instructions below). You can also access this screen by updating your profile (click on 'your page' - see red arrow below). *Note: click on Global Customer Support from any HBC page to also get to the Tech Pubs site – see orange arrow.*



If you would like to receive an e-mail notification when a service information document is released (service bulletin, model communiqué, safety communiqué, customer service letter), select the specific model(s) (use the **Ctrl** key to select multiple models) and click on **Subscribe >**. You can also sign up for all models by clicking on **Subscribe All >**. This is a free service and is not required for registration to the site. To cancel e-mail notification, select the model(s) and click on **< Unsubscribe** or **<< Unsubscribe All**.

Service Information E-mail Notification

Hawker Beechcraft Service Information E-mail Notification is a free service that provides email notification of Service Information mailings (Service Bulletins (SB's), Safety Communiqués (SC's) and Model Communiqués (MC's)). Service Information will be available for free in the Online Service Information (OSI) library for 90 days. A subscription to OSI will be required to view Service Information that is older than 90 days.

Available Models

- 100 - B100 King Air (BE-Series)
- 100, A100 King Air (B-Series)
- 125 -1 Series
- 125 -2 Series
- 125 -3 Series
- 125 -401 Series
- 125 -403 Series
- 125-3 Series (F3)
- 125-400 Series
- 125-400 Series (F400B)
- 125-403 Series (F403B)
- 125-600 Series
- 125-600 Series (F600)

Models You Are Subscribed To

Subscribe >

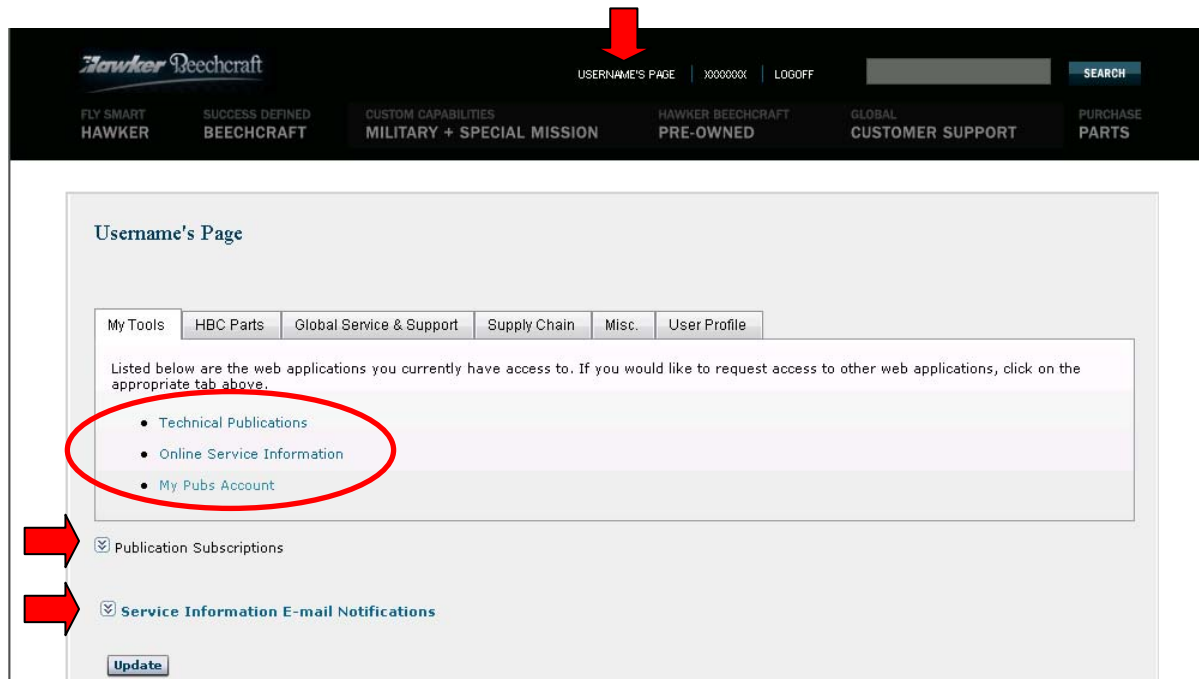
Subscribe All >>

< Unsubscribe

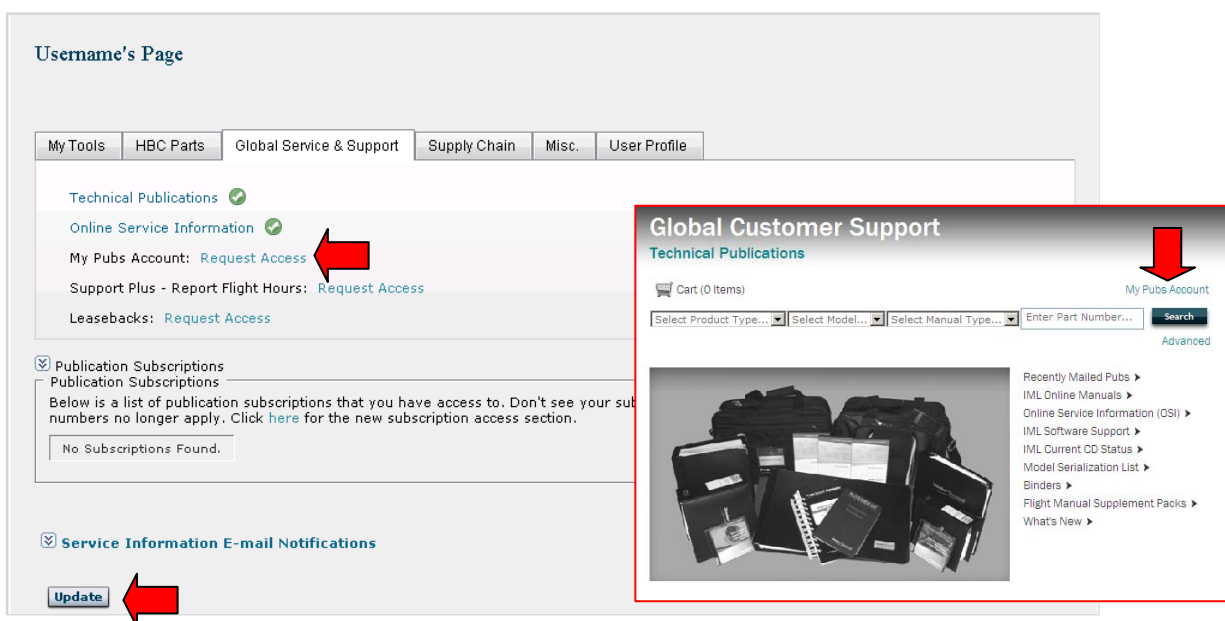
<< Unsubscribe All

Update

To access your user profile, click on 'your page' at the top of the screen. Registered users have automatic access to Technical Publications data. If you are a current subscriber to the Online Service Information or any of the Interactive Maintenance Libraries, your subscription information will show up by clicking on **Publication Subscriptions**. If you are not a paid subscriber, you will receive a "No Subscriptions Found" message. You can also sign up or change your **Service Information E-mail Notification** options on this page. Click **Update** if any changes were made. Click on **Online Service Information** to access service bulletins and communiqués. Non-subscribers to the OSI can receive service information for the last 90 days at no charge.



To gain access to paid subscriptions for the OSI and Online Manuals, click on the **Global Service & Support** tab. Click on **Request Access to My Pubs Account**. (Note: when access is granted, you can access My Pubs Account from the main Tech Pubs page.)



Requesting Pubs Access: If you know your Hawker Beechcraft account number (for invoicing purposes), enter it in the Customer ID box. Entering your account number in this box allows you access to your subscriptions plus the capability to place orders. You can also check order status and renew subscriptions online. For more information, refer to the **My Pubs Account User's Guide**.

If you do not know your Hawker Beechcraft account number but know your Publications Subscription Access ID number, enter it in the second box. Click **Submit**. This ID gives you access to your (and your company's) subscriptions. This ID is provided when an online product is purchased. Note: if you do not know your Access ID, click on **Forgot your Access ID?** and a Technical Manual Distribution Center (TMDC) representative will assist you via e-mail.

Hawker Beechcraft Corporation

[Request Access to My Pubs Account](#)

Please provide **one** of the following. If you will be placing online orders, enter your Customer ID# (HBC/Rapid account number). If you do not know your Customer ID# and just need access to your subscriptions, enter your Access ID#. If you do not know your Access ID, click on [Forgot your Access ID?](#) and someone will assist you via e-mail.

Customer ID:

Access your IML/OSI subscriptions

Plus

Check order status, renew subscriptions and more

OR

Publication Subscriptions Access ID:

Access your IML/OSI subscriptions

If you do not know your Access ID, click the link below and TMDC will contact you.
[Forgot your Access ID?](#)

If the Access ID or Customer ID is correct or has already been entered, **“Access ID Found”** will be displayed and any active online subscriptions are available.

Publication Subscriptions Access ID:

Access your IML/OSI subscriptions

Your account is already associated with a Publications Subscription Access ID. Click [here](#) to see what subscriptions you have access to.

If the Access ID is incorrect, **Publication Subscriptions Access ID not valid...** will be displayed. Enter a valid number or click on **Forgot your Access ID?** for assistance.

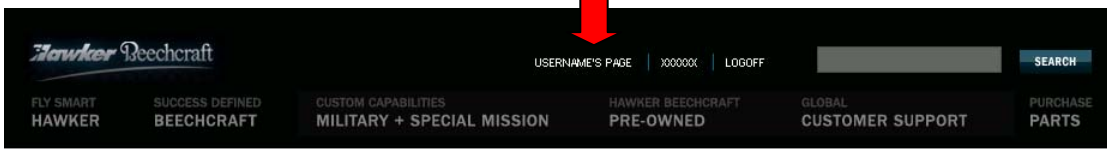
Publication Subscriptions Access ID:

Access your IML/OSI subscriptions

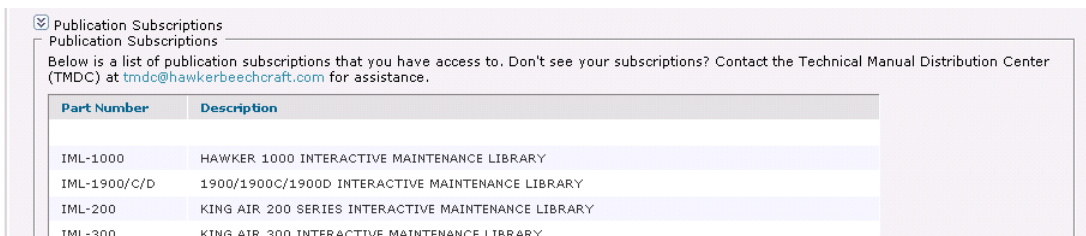
Publication Subscriptions Access ID not valid. Please try again or contact TMDC for assistance.

If you do not know your Access ID, click the link below and TMDC will contact you.
[Forgot your Access ID?](#)

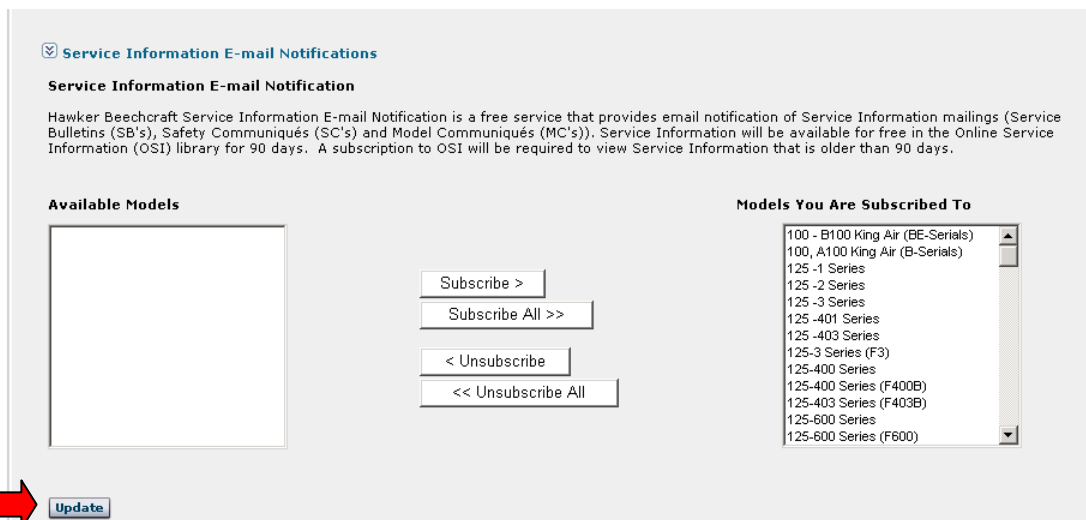
Click on Your Page to access **My Tools** and **User Profile**. **My Tools** lists the web applications to which you currently have access. Click on **User Profile** to change your name, address, phone number, etc. information.



Click on **Publications Subscriptions** to see the list of active subscriptions that are available to you online. This list is also available on **User Profile**.



Click on **Service Information E-mail Notifications** to see which models you are currently receiving e-mail notifications. You can subscribe and unsubscribe to any or all notifications from this screen. Be sure to click **Update** if any changes are made. This function is also available on **User Profile**.



My Pubs Account lists your recent Order History and current (and inactive) Subscriptions.

GLOBAL CUSTOMER SUPPORT: TECHNICAL PUBLICATIONS

My Pubs Account

Order History Subscriptions

View Last # Of Days: 2 Orders

Date: Sep 11, 2008
Order #: 60971
PO #:
Status: Complete

Items:

- 1 of:IML-390 REV 26, PREMIER 390 INTERACTIVE MAINTENANCE LIBRARY
- 1 of:390-590001-0003 NON-FAA STATUS-BRAZIL, PREMIER FLIGHT MANUAL - THIS MANUAL IS APPROVED AT THE C2 REVISION FOR AIRPLANES REGISTERED IN BRAZIL AND INCLUDES TC 1 REV 2, TC 2, TC 3, TC 4 AND TC 5. NOTE: THE C3 REVISION, TC 6 AND TC 7 ARE NOT INCLUDED WITH THIS MANUAL.
- 1 of:390-590001-0005, PREMIER PILOTS OPERATING MANUAL

[View Order](#)

The ship to address for subscriptions can be changed as well as renewing and inactivating subscriptions. If you wish to receive e-mail notification of renewal notices, check the box on this screen. Please note this applies to all renewable subscriptions on the account.

GLOBAL CUSTOMER SUPPORT: TECHNICAL PUBLICATIONS

My Pubs Account

Order History Subscriptions

Check here to receive renewal e-mail notification for the subscriptions listed in your profile (or below).

Please note that you will receive renewal notices for all subscriptions approximately 45 days before the expiration date. If you do not wish to receive an e-mail, please do not check the box. A hard copy renewal notice will be mailed regardless of whether an e-mail is requested or not.

Active Inactive

[Change Address](#) [Renew Subs](#) [Inactivate Subs](#)

<input type="checkbox"/>	PART NUMBER	DESCRIPTION	QTY	REF.	SERIAL	STATUS
<input type="checkbox"/>	Hawker Beechcraft Corp,John Doe,9709 E Central,Wichita, KS 67206					
<input type="checkbox"/>	140-590037-0007	HAWKER 900XP PILOTS OPERATING MANUAL	1			No Charge
<input type="checkbox"/>	CD360002-37	BONANZA A36 PILOTS OPERATING HANDBOOK/FAA APPROVED AIRPLANE FLIGHT MANUAL	1			No Charge

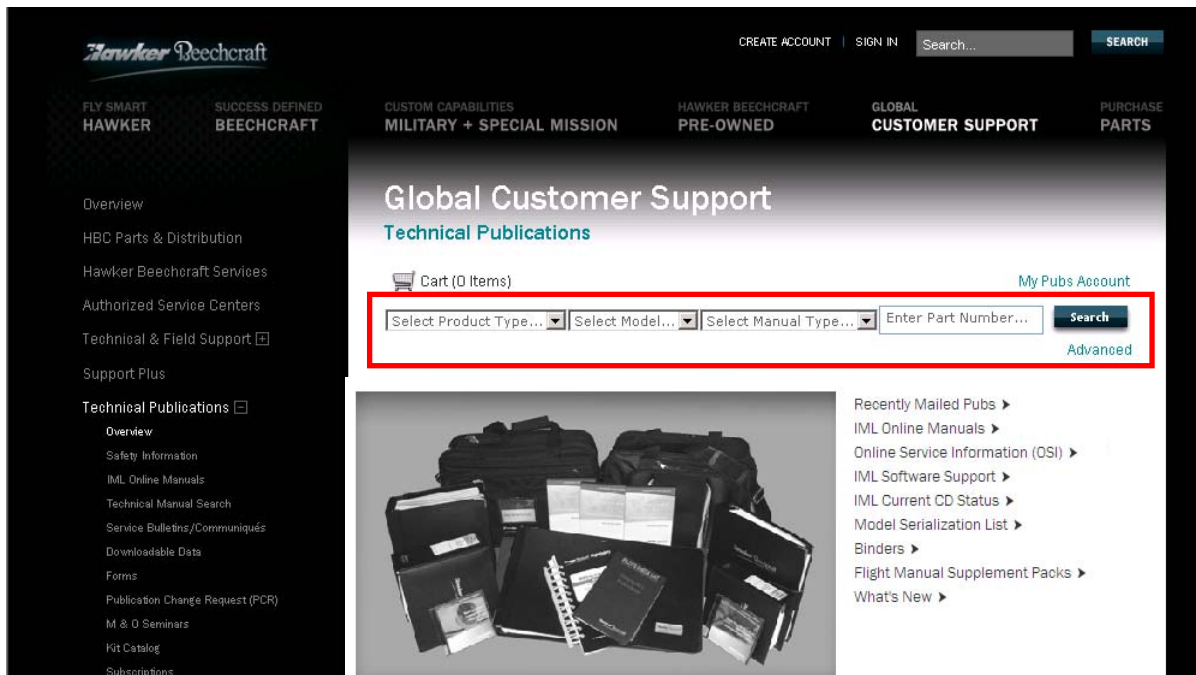
Once registration is complete, there is a wide variety of information available on the HBC Technical Publications web site.

The screenshot shows the Hawker Beechcraft Global Customer Support website. The navigation menu on the left includes: Overview, HBC Parts & Distribution, Hawker Beechcraft Services, Authorized Service Centers, Technical & Field Support, and Support Plus. Under Support Plus, the 'Technical Publications' menu is highlighted with a red box. The main content area features a search bar with dropdowns for 'Select Product Type...', 'Select Model...', and 'Select Manual Type...', followed by an 'Enter Part Number...' field and a 'Search' button. Below the search bar is a 'My Pubs Account' link and an 'Advanced' search option. A central image shows several technical manuals and binders. To the right of the image is a 'Recently Mailed Pubs' list with links to: IML Online Manuals, Online Service Information (OSI), IML Software Support, IML Current CD Status, Model Serialization List, Binders, Flight Manual Supplement Packs, and What's New. The 'What's New' section contains two entries: one dated 03/04/2010 regarding revisions A5 and A7 to the G58 AFM/POH, and another dated 03/02/2010 regarding a TC 1 revision for P/N 90-590024-111. A red box at the bottom left of the screenshot contains the text: 'Be sure to check out the What's New section for up-to-date Technical Publications information.'

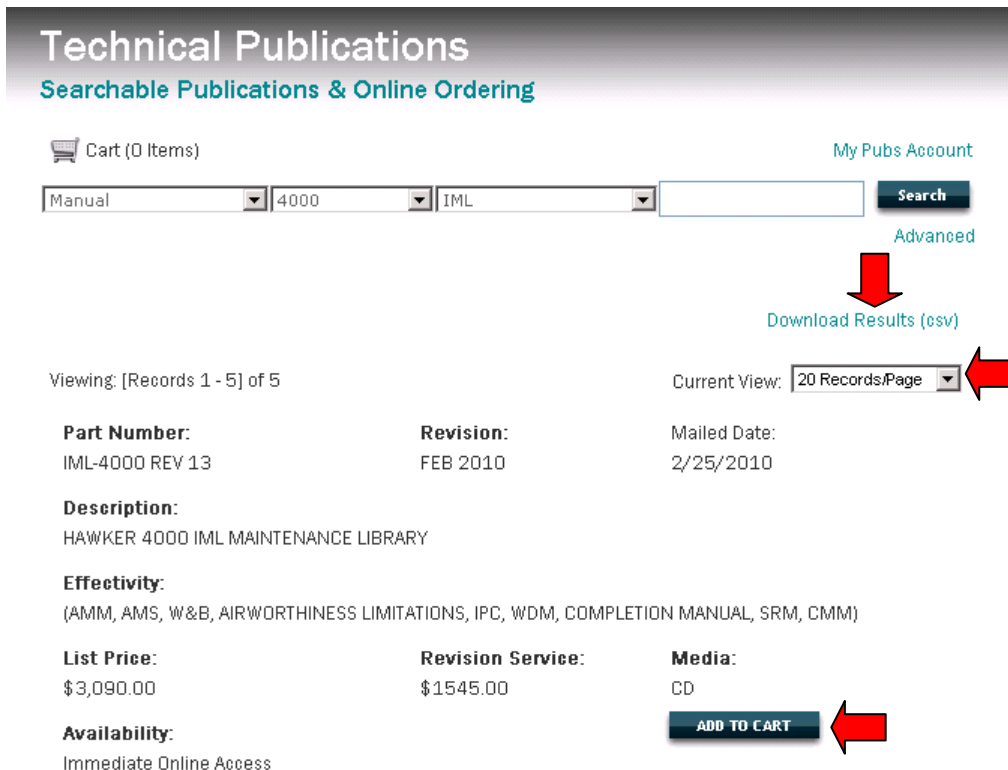
- Click on **Recently Mailed Pubs** to see what revisions, reissues, new manuals, bulletins or communiqués have just been released.
- If you have a subscription for an Interactive Maintenance Library, click on **IML Online Manuals** to access the information on the web.
- The **Online Service Information (OSI)** Library is available to all registered users, with or without a subscription, for the last 90 days. Subscribers to OSI-H (Hawker) and/or OSI-B (Beechcraft) have access to the entire respective libraries back to the 1960's.
- **IML Software Support** – Current CD status, Downloads, How-To questions and What's New items are available for Interactive Maintenance Library users. **Current CD Status** also has a quick link on this page.
- The **Model Serialization List** is a complete list of Hawker Beechcraft aircraft and provides a genealogy, by model, of the number of aircraft produced per year.
- The **Binders** link is a complete list of binder part numbers by manual in case a binder needs to be replaced.
- **Flight Manual Supplement Packs** contain the latest supplements for those flight manuals that are on single CD and **What's New** lists new general information, including publications that have recently been approved by EASA, Brazil or Canadian regulatory authorities.

- Click on **Overview** to return to the Tech Pubs home page anywhere on the HBC web site.
- Click on **Safety Information** for access to safety cards including Crash, Fire & Rescue cards and Anti-Icing cards.
- The **IML Online Manuals** is a link to maintenance/parts/wiring manuals by subscription.
- Click on **Technical Manual Search** for advanced searching including current and available subscriptions.
- **Service Bulletins/Communiqués** contains a link to the Online Service Information (OSI) Library, service information indexes, access to change or look at your service information e-mail notification models and a form to provide information for Safety of Flight Information (SOFI).
- The **Downloadable Data** link contains current Logs of Supplements, Flight Manual Supplement Packs, MFD Checklists, Software Configuration Matrices and any Instructions for Continued Airworthiness that have not yet been incorporated in the manuals.
- Click on **Forms** for links to log book forms, blank log of temporary revision form in both landscape and portrait formats, technical publications feedback, submitting a **Publications Change Request (PCR)** and providing information for SOFI publications.
- For subscribers to the Hawker and/or Beechcraft Online Service Information (OSI) libraries, the M&O seminar presentations are available by clicking on the **M&O Seminars** link.
- The **Kit Catalog** is a complete list of Hawker Beechcraft kits available. Search by kit number, applicable service bulletin, title, ATA chapter or model group.
- The **Subscriptions** link gives general information on Safety of Flight Information (SOFI) subscriptions, no charge services and other subscription facts and forms as well as a link to manage subscriptions through My Pubs Account.
- **Airworthiness Directives** provides a link to the FAA database web site.
- Click on **Help/FAQs** for users guides on Website Registration, Online Service Information, Online Manuals and My Pubs Account. Frequently Asked Questions (**FAQ's**) is an additional source of information.
- Click on **Contact Us** for phone numbers, e-mail and other important contact information.

Publications searches can be done by product type (manuals only, revisions only or both), model, manual type or part number. By default, results of the search include the most current information. This includes information that is current but not available for sale. To search for prior revisions, click on **Advanced**.



Results can be downloaded in a text (.csv) format and the current view can be changed from 20 Records/Page to 50, 100 or All Records/Page. Click on **Add to Cart** to order the manual.



Selecting Manual in Product Type will eliminate any separate revisions in the search. Selecting Revision will produce only individual revisions for manuals in the search. Prior revisions on some manuals are also available. To access this information, click on the **Advanced** link ...

Technical Publications
Searchable Publications & Online Ordering

Cart (0 Items) My Pubs Account

Select Product Type: Manual | Select Model: 400/A | Select Manual Type: Flight | Enter Part Number: 128-590001-167 | Search | Advanced

Download Results (csv)

Viewing: [Records 1 - 3] of 3 Current View: 20 Records/Page

Part Number: 128-590001-167 **Revision:** A19 MAR 2007 **Mailed Date:**

Description:
400A FAA APPROVED AIRPLANE FLIGHT MANUAL (SEE NON-FAA STATUS MANUALS FOR AIRCRAFT REGISTERED IN BRAZIL AND EU COUNTRIES. MANUAL DOES NOT APPLY TO CANADA.)

Effectivity:
RK-1 THRU RK-23 WHEN MODIFIED BY KITS 128-8001-1 & 128-5025-3; RK-24 THRU RK-44 & RK-46 THRU RK-48 WHEN MODIFIED BY KIT 128-5025-3; RK-45, RK-49 THRU RK-92 WHEN MODIFIED BY KIT 128-5025-1; RK-93 & AFTER

List Price: \$255.00 **Revision Service:** \$70.00 **Media:** Paper

Availability: In Stock **ADD TO CART**

... and select All Available Publications.

Technical Publications
Searchable Publications & Online Ordering

Cart (0 Items) My Pubs Account

Select Product Type... | Select Model... | Select Manual Type... | Enter Part Number... | Search | Advanced

Enter either a full or partial part number or use the pull-down menus for a specific "Model" and "Manual" type.

Current Publications Only All Available Publications

Part Number: 128-590001-167 Contains Matches Starts With (P/N Search Only)

Description:

Model: Manual Product Type: Media: Records Per Page:
400/A Flight All All 20

SEARCH **Reset**

Part Number: 128-590001-167A15	Revision: SEPT 2002	Mailed Date: 10/18/2002
Description: 400A FLIGHT MANUAL REV		
Effectivity: RK-1 THRU RK-23 WHEN MODIFIED BY KITS 128-8001-1 & 128-5025-3; RK-24 THRU RK-44 & RK-46 THRU RK-48 WHEN MODIFIED BY KIT 128-5025-3; RK-45, RK-49 THRU RK-92 WHEN MODIFIED BY KIT 128-5025-1; RK-93 & AFTER		
List Price: \$31.00	Revision Service: --	Media: Paper
Availability: In Stock ADD TO CART		
Part Number: 128-590001-167A15	Revision: 13 AUG 2003	Mailed Date: 8/25/2003
Description: BEECHJET 400A/ HAWKER 400XP FLIGHT MANUAL REVISION		
Effectivity: RK-1 THRU RK-23 WHEN MODIFIED BY KITS 128-8001-1 & 128-5025-3; RK-24 THRU RK-44 & RK-46 THRU RK-48 WHEN MODIFIED BY KIT 128-5025-3; RK-45, RK-49 THRU RK-92 WHEN MODIFIED BY KIT 128-5025-1; RK-93 & AFTER		
List Price: \$20.00	Revision Service: --	Media: Paper
Availability: In Stock ADD TO CART		
Part Number: 128-590001-167A17	Revision: 12 JAN 2006	Mailed Date: 2/17/2006
Description: BEECHJET 400A/ HAWKER 400XP FLIGHT MANUAL REVISION		
Effectivity: RK-1 THRU RK-23 WHEN MODIFIED BY KITS 128-8001-1 & 128-5025-3; RK-24 THRU RK-44 & RK-46 THRU RK-48 WHEN MODIFIED BY KIT 128-5025-3; RK-45, RK-49 THRU RK-92 WHEN MODIFIED BY KIT 128-5025-1; RK-93 & AFTER		

To search by description, enter a key word in the description field and click **Search** (do not use wildcards *).

Part Number: Contains Matches Starts With (P/N Search Only)

Description:

Model: Manual Product Type: Media: Records Per Page:
All All All All 20

SEARCH **Reset**

To order online, search for the manuals or revisions and click on **Add to Cart**.

Technical Publications


Searchable Publications & Online Ordering

Cart (0 Items) My Pubs Account

Select Product Type... Select Model... IML [Advanced](#)

[Download Results \(csv\)](#)


Viewing: [Records 1 - 4] of 4 Current View: 20 Records/Page

Part Number: IML-400/A REV 40A	Revision: MAR 2010	Mailed Date: 3/8/2010
Description: BEECHJET/HAWKER 400XP (MODEL 400/400A) INTERACTIVE MAINTENANCE LIBRARY		
Effectivity: (AMM, IPC, WDM, SRM, PCB, CMM)		
List Price: \$1,622.00	Revision Service: \$812.00	Media: CD
Availability: Immediate Online Access	<input type="button" value="ADD TO CART"/> 	

Item Added will appear. Repeat this step for additional items then click on **View Cart**.


Part Number: IML-400/A REV 40A	Revision: MAR 2010	Mailed Date: 3/8/2010
Description: BEECHJET/HAWKER 400XP (MODEL 400/400A) INTERACTIVE MAINTENANCE LIBRARY		
Effectivity: (AMM, IPC, WDM, SRM, PCB, CMM)		
List Price: \$1,622.00	Revision Service: \$812.00	Media: CD
Availability: Immediate Online Access	<input type="button" value="ADD TO CART"/> 	

Item Added - [View Cart](#)


Adjust quantities if necessary (click **Update**) then click on **Checkout** when ready. Click on the red  to delete an entry.

GLOBAL CUSTOMER SUPPORT: TECHNICAL PUBLICATIONS

Shopping Cart

Part Number	Description	Price	Qty	Total
 IML-400/A REV 40A	BEECHJET/HAWKER 400XP (MODEL 400/400A) INTERACTIVE MAINTENANCE LIBRARY	\$1,622.00	<input type="text" value="1"/>	\$1,622.00


Total: \$1,622.00



The checkout page automatically enters your profile information as the Sold To. You may also select a different Ship To address by clicking on **Change This Address**. *Note: address and shipping information previously entered in My Pubs Account can be selected on this form.* Select the preferred shipment and payment methods. If your item comes with a free one-year revision service you will be given the option to waive the service. If you wish to receive the revisions, do not check this box. When finished, click on **Process Order**.

GLOBAL CUSTOMER SUPPORT: TECHNICAL PUBLICATIONS

Check Out

SOLD TO **SHIP TO** 

Hawker Beechcraft Corp
John Doe
9709 E Central
Wichita, KS 67206 Same As Sold to





SHIPMENT METHOD

Carrier: Ship Order Via: Account #:

PAYMENT METHOD

Purchase Order #:

Charge to My Account OR Charge to My Credit Card

HBC Account #: Type:    

Must be a preauthorized Hawker Beechcraft/RAPID Account Holder Credit Card #:

Expiration: / Name:

(as it appears on your card)

MY CART


Part Number	Description	Price	Qty	Total
IML-400/A REV 33	BEECHJET/HAWKER 400XP (MODEL 400/400A) INTERACTIVE MAINTENANCE LIBRARY	\$1,575.00	1	\$1,575.00

Total: \$1,575.00

Serial: This order has items with a free one-year revision service. Check this box to elect to waive revision service(s).

ORDER NOTES

By clicking on the "Process Order" button below, you agree to accept any export customs fees imposed by the destination country for this order. HBC cannot change the commercial value of the shipped publication(s) and will not reimburse or pay customs fees. Applicable sales tax and shipping charges will be applied to the final invoice.



An Order Summary page appears. Click on [Printer Friendly Version](#) to print a copy.



GLOBAL CUSTOMER SUPPORT: TECHNICAL PUBLICATIONS

Order Submitted

Your Order has been submitted.

Please print this page for your records.

If you have any questions or additional information regarding your order, please call 1-800-796-2665 and reference the Order Number below.

 [Printer Friendly Version](#) 

Order #: 61001	Sale Date: 10/9/2008 11:45:24 AM	Serial:
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Sold To: Hawker Beechcraft Corp Kathy Sade 9709 E Central Dept 998/B6 Wichita, KS 67206 676.4502	Ship To: (Same As Sold To)
--	--------------------------------------

PAYMENT

Payment Type:	
Purchase Order:	
Invoice Ref#:	

SHIPPING

Account #:	
Carrier:	UPS
Ship Order Via:	Ground

CART

Qty	Part Number	Description	Unit Price	Total
1	IML-400/A REV 33	BEECHJET/HAWKER 400XP (MODEL 400/400A) INTERACTIVE MAINTENANCE LIBRARY	\$1,575.00	\$1,575.00
Sub-Total:				\$1,575.00
Discount (25%):				(\$393.75)
Total:				\$1,181.25

SUBSCRIPTIONS

None

ORDER NOTES

None

[My Pubs Account](#)

Additional information on ordering technical manuals, and managing orders and subscriptions is available in the My Pubs Account User's Guide in the Help/FAQ section. Questions may be directed to the Technical Manual Distribution Center (TMDC) at 1-800-796-2665 (316-676-8238) or e-mail tmdc@hawkerbeechcraft.com.